


# Aaron Bottegal

IT Technician & Software Engineer

CONTACT INFORMATION	Email: <a href="mailto:aaron@aaronbottegal.com">aaron@aaronbottegal.com</a> Website: <a href="http://aaronbottegal.com">http://aaronbottegal.com</a>
SUMMARY	Highly motivated and passionate individual about all things technology. I enjoy experimenting with everything from proven systems to the newest in hardware and software technology. Learning how to leverage them for secure, streamlined use is what I do.
EDUCATION	<b>Eastern Gateway Community College (EGCC)</b> <span style="float: right;"><i>AAS in Electronics</i></span> 4000 Sunset Blvd; Steubenville, OH 43952, USA <span style="float: right;">(Mar 2014)</span> <b>Steubenville High School</b> <span style="float: right;"><i>High School Diploma</i></span> 420 North 4 <sup>th</sup> Street; Steubenville, OH 43952, USA <span style="float: right;">(May 2012)</span>
SKILLS	<b>Hardware:</b> Allen-Bradley PLC's, Assembly, Embedded, Maintenance, Diagnosis, Repair, Printers, Displays, SBC's. <b>Software:</b> Arduino, FreeCAD, Google Analytics, Git, Hardware Drivers, KiCAD, LibreOffice, Make, Meson, Microsoft Office, OBS Studio, Photoshop, VirtualBox. <b>Computer Operating Systems:</b> Windows, Linux, Android, Apple Devices. <b>Networking:</b> General Cisco Router Configuration, IP Routing, Layer 2 & 3 Switches, Sockets. <b>Security:</b> Backups, Network Monitoring, Physical, Proactive Maintenance, Redundancy, Virus protection. <b>Programming &amp; Scripting:</b> Bash, Batch, C, Go, HTML, Javascript, Ladder logic, PHP, Python, SQL.
CURRENT EMPLOYMENT	 (2013 – Current) CSA Front End at Lowe's Companies Incorporated. Primary Duties: <ul style="list-style-type: none"><li>• Verifying and processing returned merchandise, along with working directly with the company's Loss Prevention department to identify return fraud.</li><li>• Educating customers on the advantages of Lowe's Credit to help customers save money or even finance their projects.</li><li>• Educating customers on the advantages of Lowe's Protection Plans to help customers feel confident about their product investment &amp; Lowe's ability to service them directly.</li><li>• Experience with omni-channel customer service including in-store, online, or by phone.</li></ul>
OTHER EXPERIENCE	<ul style="list-style-type: none"><li>• (Dec 2018 – Sep 2019) Assisting IT Technician for Diocese of Wheeling-Charleston.</li><li>• (Feb 2014 – May 2014) Intern at Steubenville City Schools, maintaining infrastructure and performing computer repair under direction of Bryan D'Aurora.</li><li>• (Aug 2013 – May 2014) E.G.C.C. IT Club.</li></ul>
PERSONAL ACHIEVEMENTS	<ul style="list-style-type: none"><li>• Custom made buffet ordering system deployed September of 2016 allowing for streamlined processing of food ordering from restaurant buffet to kitchen. <a href="#">Click here for more info.</a></li><li>• First Linux kernel patch submitted in December 2017 and pulled during the 4.17 release cycle, fixing the Corsair K70 keyboard brightness selection for all Linux-based devices.</li></ul>
FUTURE GOALS	<ul style="list-style-type: none"><li>• Getting a job related to technology in either the IT or Software Engineering fields.</li><li>• Earning a Cisco Certified Networking Associate Certificate to solidify my knowledge of routing and switching.</li><li>• Learning more about Linux device drivers and how to engineer custom drivers for specialized hardware.</li><li>• Release a video game that people enjoy.</li></ul>